

# Traditional

WINDOWS, DOORS & CONSERVATORIES

## What to look for when buying uPVC windows

**Polymer:** Polymer is the material used to make the PVCu windows & doors, it is important that this is virgin Polymer and not mixed with other additives, as this could make your window & doors go yellow

**Re-enforced:** Ask if windows & Doors are fitted with Thermal or metal Re-enforcing inside the frames and sashes, this will increase the strength of the window and the performance.

**Internal Glazing:** This means the glass can only be removed from inside the property not from the outside).

**Multi-point locking:** To windows and doors, this means better security for you and your family.

**Fire escape hinges:** Do they fit fire escape hinges?

**Sealed double glazed units:** Do they come with Low Energy coating, filled with argon gas and with a warm edge spacer bars, this into give an energy rated window with an A, B,C, Rating ,this will also keep those heating bills down, your home warmer and reduce harmful CO2 emissions.

**Use of Sub Contractors:** Ask the company if they use their own fitters paid a weekly wage or are they contractors paid on price work, this is very important if you want the best installation and reliability of your windows and doors.

**NVQ certificate:** Do the fitters have qualifications i.e. NVQ certificate to prove they are trained to a high standard to fit your windows & doors

**Companies Reputation:** Has the company got a good reputation. Ask friends & neighbours if they know anything about this company, check out the local Trading Standards and Consumer Protection Association, have the company had any court judgments' against them. Have a look at some of the installations they have done, if possible ask the owner of the property what they thought of the company. Visit there showroom if they have one.

**Accreditation:** Have they got any accreditation, Fensa, Consumer Protection Association, Federation of Master Builders, BSI, BBA and Secured by Design. Check them out on their web-site, you can do this on the Witch report web-site or websites, you can do this on the "Which" report web-site (search for "double glazing") or go to the review site

<http://www.doubleglazingcompanies.com/company/traditional-replacement-doors-and-windows-ltd>

**Pressure Selling:** Do they put pressure you to sign up on the night? Do they keep changing the *original price by lowering it continuously from the original price, if so are they taking something out of the job to fit the price.* Why can't they give you the best price at the beginning?

**How long has the Company been trading:** Find out how long the company have been trading, this is not to be confused with how long they have been in the industry as they could have been trading under several different companies in that time.

**Costs:** Some of the above items may increase the price of your windows & doors, but if you invest wisely in the first place over time you will save money because your windows & doors will look good and last longer.

**Remember you only get what you pay for and if someone tells you they can sell you high quality products cheap, there is something wrong.**